

**JUMO Instrument Co Ltd**

JUMO House, Temple Bank, Riverway, Harlow, Essex, CM20 2DY, UK Tel: 01279 635533 Fax: 01279 625029  
info.uk@jumo.net www.jumo.co.uk



More than **sensors + automation**

Dear Customer,

Further to your returns request.

Please be aware that any unit returned will be subject to an investigation fee, if one of the following applies:

1. Unit is out of warranty.
2. No fault found following investigation.
3. You request return of the unit unrepaired.

The investigation fee is £100.00/€115.00 + VAT and the standard carriage charge will also apply.

Please return any units to the above address and mark for the attention of James Percy. Please

complete the below information and return back to us with the unit/s.

Company Name:		
Company Address:		
Contact Person:		
Telephone Number/Contact:		
JUMO Part No (Found on label)	Quantity	Description of fault

Requested by: \_\_\_\_\_ Sign: \_\_\_\_\_

You will be issued with a returns number upon receipt of the unit's arrival at the above address.

Should you have any questions or queries before you return the units to us, please contact James Percy on 01279 635533 or email at james.percy@jumo.net

Sincerely,

James Percy