

1 General

The JUMO supplier evaluation is carried out once a year to the strategic suppliers of JUMO. The strategic suppliers are determined in consultation with the strategic purchasers of JUMO.

2 Classification

quality capable	conditionally quality capable	not quality capable
92-100 points	91-82 points	0-81 points

3 Corrective Actions

quality capable	No corrective actions required
conditionally quality capable	We request a written feedback, how to improve the quality capability.
not quality capable	We request an action plan based on the detailed verification, how to improve the quality capability.

4 Detail Verification

Product quality (60 points)	complaints in PPM	0 PPM = 100 points 500 PPM = 90 points 1.000 PPM = 80 points 2.000 PPM = 70 points 3.000 PPM = 60 points 5.000 PPM = 50 points >10.000 PPM = 0 points
Delivery quality (40 points)	On-time delivery (30 points)	After deadline bis 3 Tage = 30 points > 3 Tage = 21 points > 6 Tage = 15 points > 10 Tage = 0 points
		Before deadline < 99 Tage = 30 points > 99 Tage = 0 points
	Quantity fidelity (10 points)	Deviation delivery quantity ± < 10% = 10 points > 10% = 8 points > 20% = 5 points > 30% = 0 points

5 Aim

The aim of the supplier evaluation and the resulting corrective actions is to develop the supplier and to permanently classify him as "quality capable".